

# Syndicated usage, GetFTR ...and goodbye to DUL

Richard Northover, STM
Tasha Mellins-Cohen, COUNTER
Dianne Benham, GetFTR
Ian Campsall, ScienceDirect
Oliver Rickard, Atypon

April 2025

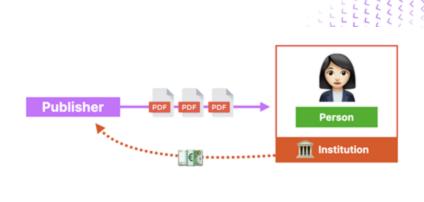


- 1. The problem...
- 2. A solution...
- 3. A better solution...
- 4. Discussion
- **5. Questions**



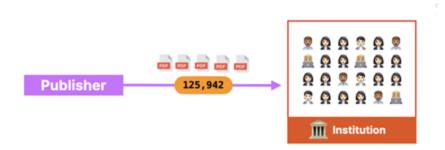
What problem was DUL meant to solve?





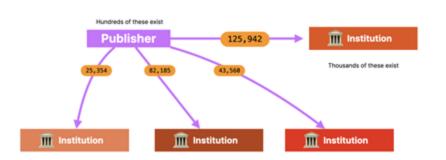
Researchers **access** articles that their institution has paid for...

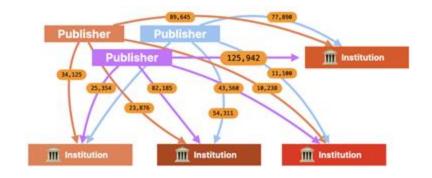




Publishers tell institutions how their subscriptions are being used...

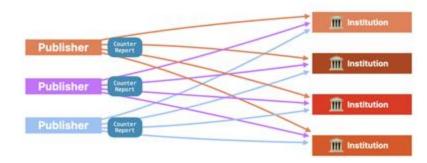






Because there are many **institutions...** 

...and many **publishers...** 

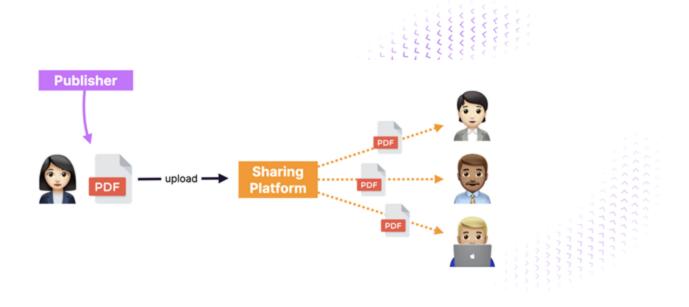


...usage is **standardised** into COUNTER reports



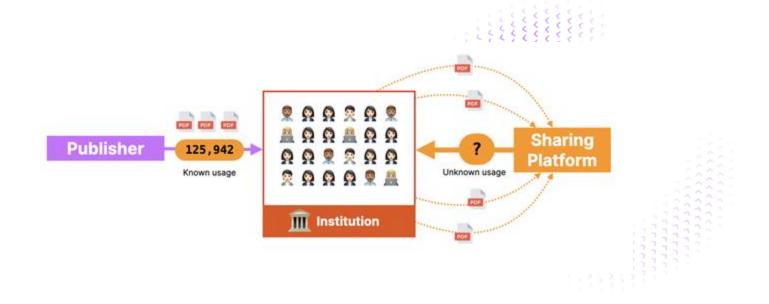
So far so good...





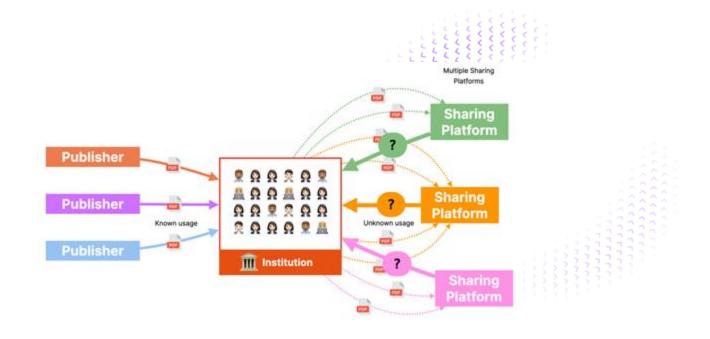
Researchers often distribute articles via "Sharing Platforms"





...but if usage is **not logged** on Sharing Platforms... institutions can **no longer** see how their subscriptions are being used.

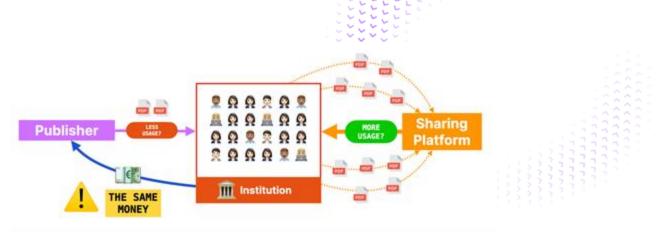




...and this gets very complicated...



Because distributed usage is not logged...

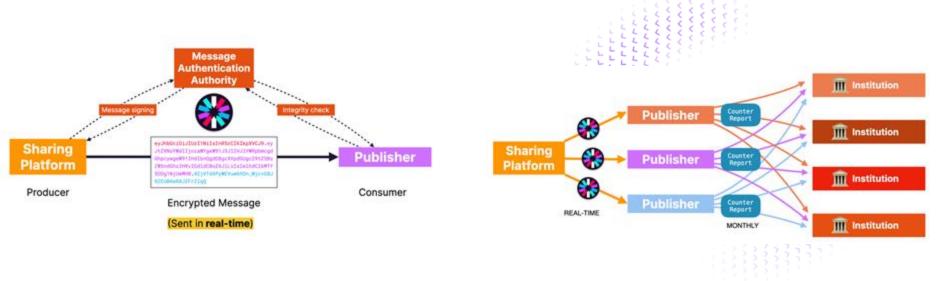


The ability for institutions to understand the value of their subscriptions is **lost** 



**Enter "Distributed Usage Logging"** 





A way to get distributed usage data back to institutions...

...but nobody uses it, because it's too complex to implement



Is there another way?

(hint: yes)



## Best Practice on Syndicated Usage

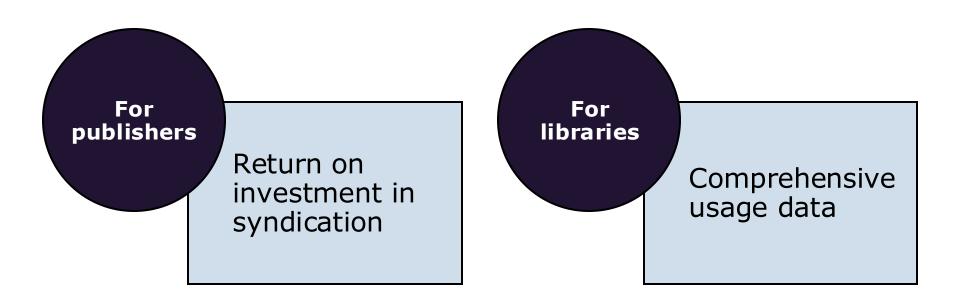


We bring the knowledge community together to agree and adopt the global standard for measuring and reporting content usage through normalised metrics





## The value of syndicated usage







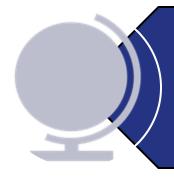
#### COUNTER's syndicated usage best practice guidance



Applies where the syndication platform and the original publisher are both COUNTER-compliant



#### What can be shared



#### Global usage

All usage



#### Institutional usage

Attributed usage, where identifiers match exactly





## Matching institutional identifiers

**GetFTR** 

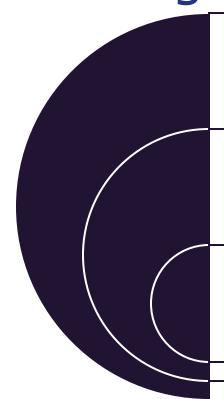
OpenAthens / Shibboleth

Shared IP databases

Explicit institutional matching



### Sharing routes



Syndication platform to original publisher

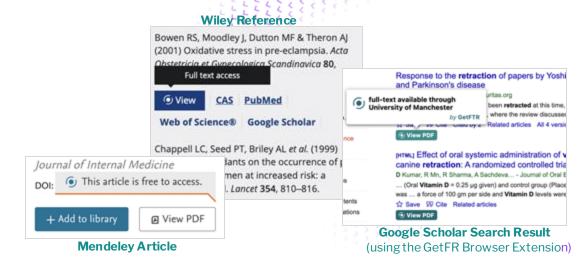
Original publisher to libraries as part of aggregate reports

Syndication platform to libraries

#### What is GetFTR and How Does it Work?

#### Researchers

can easily identify and access trusted content they're entitled to from the many tools used to discover content that have integrated with GetFTR - works for subscription content and Open Access



#### **Discovery Tools**

- 1. Send DOI requests to GetFTR API
- 4. Add GetFTR smartlink & indicator



#### **Publishers**

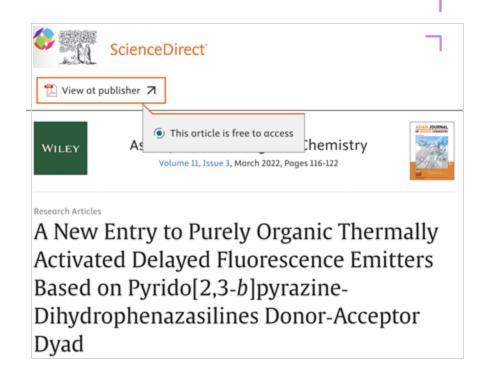
- →2. Perform real-time subscription checks
  - 3. Respond to request, adding smartlink where researcher entitled



#### **GetFTR Supports Syndication**

ScienceDirect uses GetFTR to check entitlements when researcher views syndicated content

GetFTR now supports the provision of distributed usage to syndicating publishers - by asking publishers to provide internal customerids in their GetFTR entitlement response







#### Why publisher's internal customer ID required

#### COUNTER Requirements.

Report\_Name: COUNTER Report for Oxford University.

Report\_ID:

Release:

Institution Name:

Institution\_ID / Cust\_ID:

Metric\_Types:

Report\_Filters:

Report\_Attributes:

Exceptions:

Reporting\_Period:

Created:

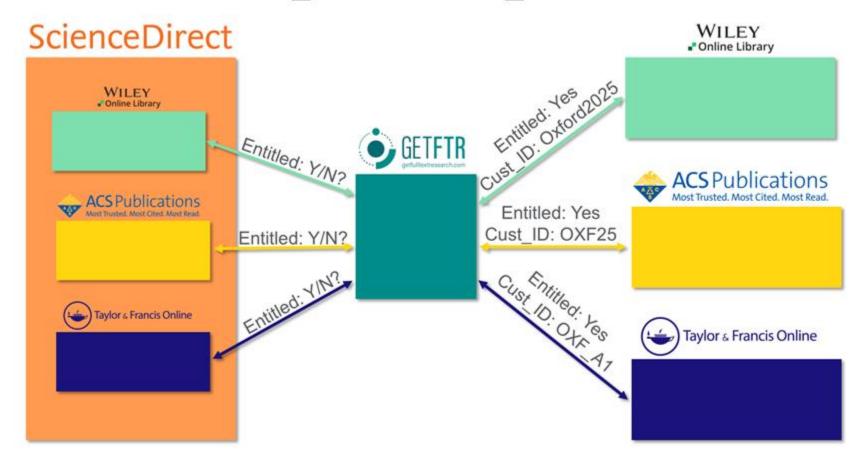
Created\_By:

We capture all of these values on SD, however, all COUNTER events must include the Cust\_ID or Institution\_ID used by the publisher who sold the licence to that content so that the usage event can be correctly attributed to that institution.

COUNTER Report For Oxford University:



#### GetFTR & The Cust\_ID / Institution\_ID.

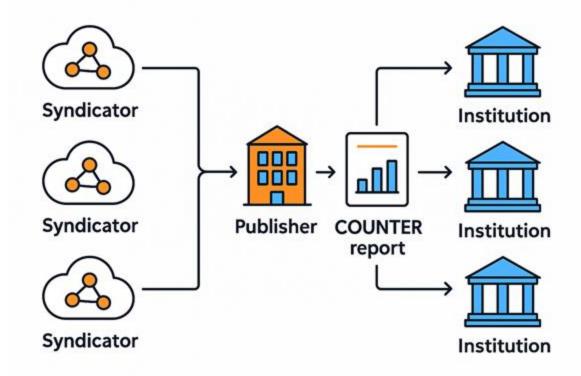


#### COUNTER Requirements.

**COUNTER** reports will combine content usage which takes place on the publisher of origin's platform and any other platform where that content is syndicated.

27	Field
28	uuid
29	custom.Transaction_ID
30	custom.Transaction_DateTime
31	custom.Transaction_Country
32	custom.Transaction_Type
33	custom.Surrogate_Session_ID
34	Item_ID.Type
35	Item_ID.Value
36	Item_Platform
37	Item_Performance.Period
38	Item_Performance.Org_ID.Type
39	Item_Performance.Org_ID.Value
40	Item_Performance.Access_Type
41	Item_Performance.Access_Method
42	Item_Performance.Instance.Metric_Type
43	Item_Performance.Instance.Count
44	
45	
	Wiley Online Library     ScienceDirect

#### **Publisher view**





## Thank you! Any questions?

STM

Richard Northover, STM, richard@stm-solutions.org
Tasha Mellins-Cohen, COUNTER, tasha@countermetrics.org
Dianne Benham, GetFTR, dianne@getfulltextresearch.com
lan Campsall, ScienceDirect, i.campsall@elsevier.com
Oliver Rickard, Atypon, orickard@atypon.com

